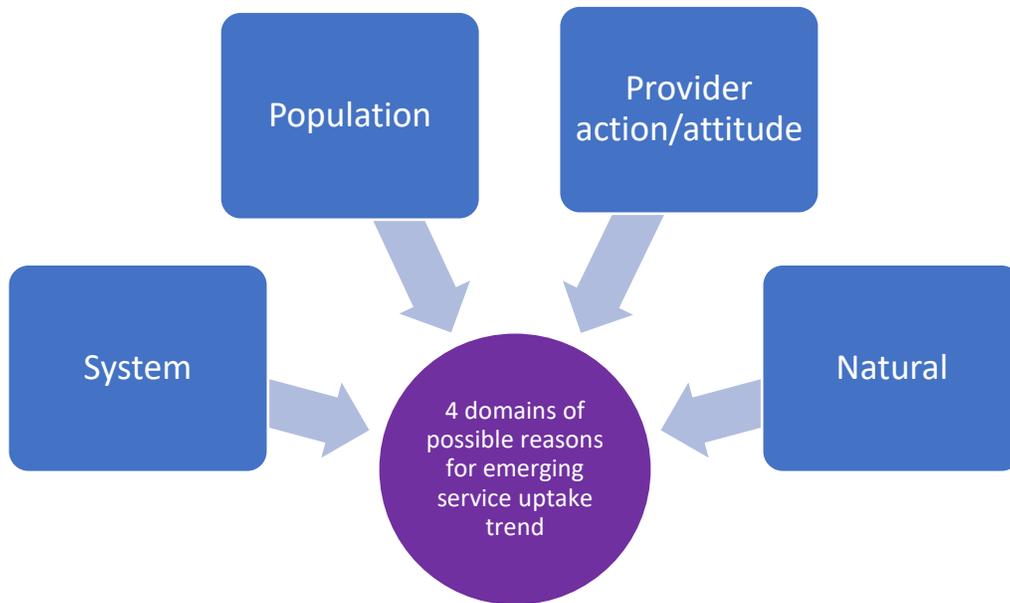


THE 4 DOMAINS OF POSSIBLE REASONS FOR SERVICE TREND



Making sense of routine data trend for family planning program managers and providers

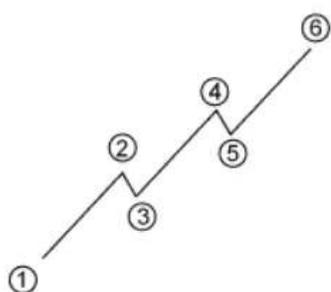
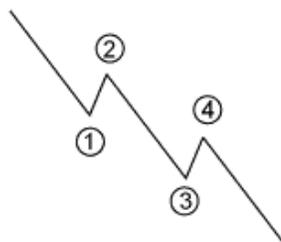


Figure 1: Upward Trend



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Figure 2: Downward Trend

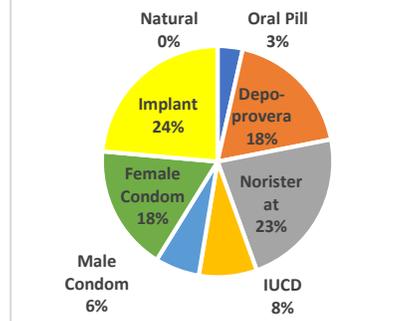


Figure 3: Method mix skewedness

	Upward Trend Reason	Downward Trend Reason	Method Mix Skewedness Reason
Population	<p>IEC and information outreaches were being conducted</p> <p>Community and facility service outreaches being conducted that makes more women to access service</p>	<p>Sporadic or sudden spread of negative rumors, myths, and misconception at communities surrounding facilities.</p>	<p>Cultural or geographical peculiarities that skewed service uptake towards certain method</p> <p>There are regions where male condoms are more preferred than female condoms</p> <p>There are regions where preference for IUCD is close to non existent because of its perceived evasiveness</p>
	<p>Intense community mobilization and referrals being conducted in proxy communities of the facility, that drives more clients to the facility</p>	<p>Side effect and other reasons have lead to clients complaining to friends, relatives, and neighbors about service, thus discouraging potential new acceptors from seeking family planning services</p>	
	<p>Increased advocacy to community and religious leaders that is helping them speak-out in favor of family planning services</p> <p>More men are positively getting involve in contraceptive discussion, decision, and use that is making more women to seek service without fear or castigation</p>	<p>Community members are not satisfied with the service being provided by the provider which have lead to them complaining to friends, relatives, and neighbors.</p> <p>Making proxy communities populace seek service somewhere else. This can be more valid if the provider is newly transferred to the facility</p>	

System	Data mismanaged that resulted in over-reporting of data	Data mismanagement because the provider do not have required data tools, or not trained on CLMS/HMIS tools. That result in under-reporting of data	Provider is bias towards provision of certain methods because she is not trained on the counselling and provision of the different wide range of methods.
	Provider have just been trained on the provision of different range of methods increasing the number of women opting for wide range of methods	There is a new provider that can not provide all the different range of methods E.g. Provider can not provide long acting reversible contraceptives	Incessant stock-out of certain methods at local, state, or federal store.
	Make-over was done to facility that is reducing waiting time and increasing client satisfaction thereby leading to increased number of women being attended to	There was stock-out of some methods or most preferred methods during the month or time under review.	
Provider's actions/attitude	Provider was always available leading to more women taking up service	Data mismanagement by provider responsible for drop in service uptake. This is most valid when the provider has not been trained on family planning health management information system (HMISO) and contraceptive logistics management system (CLMS)	Provider's personal value bias toward certain methods or towards a particular population sub-group
	Poor management of data by Provider resulted in over-reporting of data Though the provider has been trained on HMIS/CLMS system	Provider introduced some sudden cost which made services to be less affordable for some clients	Incessant-provider induced stock-out. This happens when provider does not request for available commodity at the appropriate store when there is near-stock-out or stock-out at the facility
	Provider or facility commenced conducting integrated service	Provider mostly absent from the facility during the said month or time	
Natural	The period or month under review naturally encourages service uptake	Seasonal variation that affects uptake of certain methods or service uptake. E.g. There are regions or places where rainy season results in low service uptake because the region is an agriculturist economy that women place a major and significant role.	Certain methods are not demanded at certain time, period, or month of the year.
		Festivities affect service uptake in certain places or region	

